

# The Sonbyrne Scoop

July 2025



## Store #117

- Opened 5/25/2016
- Years of Service: 36 years
- The team at Gates works together to make sure their store is clean, stocked and running efficiently. As a result, they are up 10% in inside sales, inside sales GP and food service GP! The team takes pride in themselves and their store.



# Customer Comments

## STORE #132 // 7.23.2025

"I just wanted to give a compliment to Andrew that works at the Byrne Dairy location on Maiden Lane. Great customer service skills, wonderful gentleman, always going above and beyond for the customers. Great guy to have and great asset to the company."

## STORE #154// 7.9.2025

"Store employee called to say they were out of corned beef and gave me the opportunity to substitute rather than just cancel my order. Substitution was just fine and I enjoyed my Pastrami Reuben. Sandwich was still nice and warm when the food was delivered by my Dasher."

*-Sandra; DoorDash*

## GENERAL FEEDBACK // 6.21.2025

"I am so impressed with the quality of Byrne Dairy sandwiches. I am not one to go to chain sub shops. I used to really enjoy a local place that made sandwiches, but the owner retired, and it closed. I tried the Byrne Dairy on Morgan Road in Liverpool a few months ago after not having a take-out sandwich in probably a year. I was very impressed. The chicken salad was as good as homemade. The turkey actually tastes like turkey and not just salty meat. The bread is always fresh and the veggies nice and cold. To top it off, I have always received great customer service and I hear the employees speaking kindly to one another and working as a team. Thanks for caring about the quality of the products you serve and for being friendly. We are addicted now."



# Food Safety Tip



## SPRINKLE SAFETY

Sprinkle containers need to be emptied and cleaned daily. It's a good idea to only fill them a little bit each day, so that when it is time to clean them, you don't have to throw out a lot of it. Assign this task to someone each day so that we can confirm that it is getting daily!

# Loss Prevention Tip

## NO LINE, NO LOSS

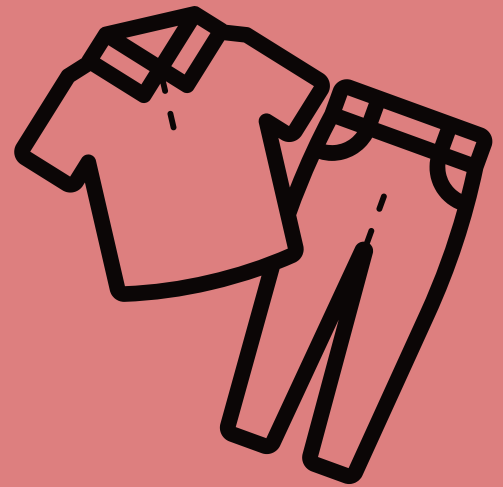
Long lines can cause distractions and give shoplifters a chance to slip items unnoticed. Make sure registers are staffed and open during busy hours to keep traffic moving smoothly and eyes on customers. If the line starts to get too long, be sure to call out for the second register to open!



# HR & OPs Updates

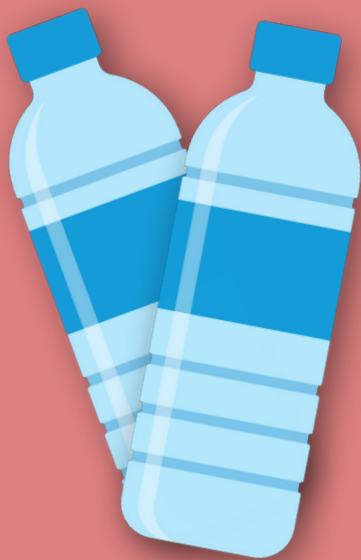
## WORK 'FIT CHECK!

As the summer heats up, please remember to wear your full, clean uniform for each shift – including your company shirt, hat or visor, name tag, and closed toed shoes or standard crocs (in sport-mode). Long pants are required and should be rip free. If you need a new shirt, nametag, or hat/visor, please be sure to ask your store manager. Thanks for keeping our stores looking professional and safe!



## HEAT HAPPENS

Working inside might seem low-risk for heat-related issues compared to outdoor jobs – but with the heat of July, employees can still face challenges outside the store. Whether you are changing the outdoor trash or cleaning the parking lot, heat safety is critical. Make sure to stay hydrated throughout your shift by taking regular water breaks. It is also a good idea to plan for completing outdoor tasks at cooler times throughout the day and staying inside during the hottest times of the day when possible.





**SHOES FOR CREWS  
EVERLIGHT**  
Breathable Knitted  
Upper



**STYLE #: 22146**  
Women's | Black | Med/Wide 5-10, 11

**SHOES FOR CREWS  
EVERLIGHT SLIP-ON**  
Breathable Knitted  
Upper



**STYLE #: 22148**  
Women's | Black | Med 5-10, 11  
*Order this style a ½ size smaller than your normal size.*

**SHOES FOR CREWS  
BRAKLY 4SG**  
Full-Grain Leather  
Upper



**STYLE #: 22325**  
Unisex | Black | Medium 4-12, 13, 14\*

**SHOES FOR CREWS  
CROSSING**  
Breathable Textile  
Upper



**STYLE #: 22388**  
Women's | Black | Med/Wide 4, 5-9.5, 10, 11, 12



**STYLE #: 22384**  
Men's | Black | Med/Wide 7-12, 13, 14, 15, 16

**NEW BALANCE  
FRESH FOAM X  
KAIHAROAD**  
Breathable  
Mesh/Synthetic Upper



**STYLE #: 22428**  
Men's | Gray | Med/X-Wide 7- 12-, 13, 14



**STYLE #: 22155**  
Men's | Black | Med/X-Wide 7-12, 13, 14  
**STYLE #: 22156**  
Women's | Black | Med/Wide 5-11



**STYLE #: 22427**  
Women's | Coral | Med/Wide 5-11

**ACE  
ACE ARROW™ NCT**  
Full-Grain  
Waterproof Leather



**STYLE NUMBER**  
Men's | Black with Color | Med 7-12, 13, 14, 15  
Wide 8-12, 13, 14, 15

**DEWALT  
PLASTMAST**  
Water-Resistant  
Leather Upper



**STYLE #: 77632**  
Unisex | Black | Med 5-12, 13, 14\*\*

**For Unisex styles, please  
note how to order for  
women's sizing:**

\*Order 1 ½ sizes smaller than  
your normal size.

\*\*Order 2 sizes smaller than  
your normal size.

## Program Benefits

- Team Members receive a \$25 Subsidy once a year
- Balance is paid via payroll deduction
- Free Shipping
- 60-Day Satisfaction Guarantee with Fast + Free Exchanges



## Explore even more styles online. **Shop now!**

To place your order, visit [shoesforcrews.com/byrnedairy](https://shoesforcrews.com/byrnedairy) or ask your manager.

**Need assistance?**

Email: [support@shoesforcrews.com](mailto:support@shoesforcrews.com)

Phone: 1.800.523.4448



Scan to shop your portal

# July's Rising STAR



JULY 2024  
Hired as SS

PRESENT  
Working towards FSM

JANUARY 2025  
Promoted to AFSM

## Asia Campbell

### STORE #129

Asia has been with us for a little bit over a year. She started as a shift supervisor and has moved up to an AFSM and now and her way to FSM. Asia has a very outgoing personality and is very attentive to the customers. Asia is always carrying on a conversation with them as she waits on them and treats them like they're family. Asia pays a lot of attention to details. She is always helping out whenever it is needed. She never hesitates to help a fellow store. Asia assured us, she does not plan on stopping at FSM. Thanks for all that you do; we appreciate you!



# Employee Spotlight

## Habonimana Chantal

SHELBY BAKERY

HIRE DATE: 04/21/2023

JOB TITLE: BAKERY ASSOCIATE



We chose Chantal as our spotlight employee for many reasons! She always shows up for work with a smile on her face and ready to jump right in and start the day! Chantal is most definitely a team player, not only will she work on her assigned task, but when finished, she is ready to move on and help her teammates. Chantal will do whatever is asked of her, and willing to learn new tasks. Chantal is definitely an asset to the Shelby family and a pleasure to work with!

WHAT DO YOU ENJOY MOST ABOUT BEING PART OF THE TEAM?

Chantal enjoys her job at the bakery and likes her working with her team members.

OUTSIDE OF WORK, WHAT ARE SOME OF YOUR HOBBIES OR PASSIONS?

In her free time, Chantal enjoys spending time with her family, Swimming, dancing, and just being with her children.



# Marketing Updates



## FEATURED ICE CREAM Cookies & Cream

## MAUREEN'S HOPE FOUNDATION CAMPAIGN

We are doing the Maureen's hop Foundation Campaign this month. Stores will be selling \$1 & \$5 Daisies to be hung throughout July. 100% of the proceeds are given back to the foundation and help local individuals with cancer and other life-altering diseases.

## July Holidays

### NATIONAL ICE CREAM MONTH

1<sup>st</sup> - International Chicken Wing Day

4<sup>th</sup> - Independence Day

8<sup>th</sup> - Cow Appreciation Day

11<sup>th</sup> - National French Fry Day

18<sup>th</sup> - National Refreshment Day

20<sup>th</sup> - National Ice Cream Day

21<sup>st</sup> - National Junk Food Day

# July Birthdays

Tera Affronti  
Raihan Ahmadzai  
Patrick Anderson  
Michelle Arnold  
Triniti Arnold  
Rahmir Baker  
Brian Barrigar  
Christina Bartch  
Jared Batson  
Michael Baur  
Jason Beard  
Isaac Beebe  
Damian Brantley  
Desarie Broda  
Jaden Brown  
Jamie Brown  
Jessica Brown  
Karen Brown  
Caleb Burlingame  
Christina Butler  
Sabrina Byrd  
Hunter Byrne  
Katelynn Byrnes  
Josiah Caci  
Nicole Capocchetta  
Pamela Clark  
Cody Clarke  
Christina Claudio  
Nathan Colley  
Rylee Cook  
Angela Copp  
Jamie Coville  
Ricky Crawford  
Katherine Crouse  
Roberto Cruz  
Zoe Dacey  
Angelina DeFrank  
Gianina Defrank  
Sierra DeGaramo

Lisa Degroat  
David Delpriore  
Dominic Demarzio  
Olivia Doerr  
Annmarie Dorsagno  
Christopher Dougherty  
Ryan Doughty  
Tammy Drake  
Peter Elliott  
Jonshay Ewing  
Braden Farr  
Malinda Farrell  
John Fernandez  
Keegan Ferris  
Rebecca Furney  
Rosa Gadaletto  
Nicole Gaglianese  
Alexandra Geer  
Helen Gleason  
Shawn Golden  
Tianti Griswold-Alise  
Chad Hall  
Madysen Hall  
Tanyleeiona Hampton-Williams  
Penny Hand  
Cole Hayes  
Landen Helstrom  
Chance Hill  
Mary Howe  
Cassidy Huffine  
Izabella Jensen  
Mackenzie Johnston  
Trevor Jones  
Charles Kauffman  
Chartina Kaulback  
Brendan Kearney  
Kristi Kilts  
Kenneth Kimpel

Katlyn Kuzmack  
Shari Lamanna  
Corey Lane  
Tara Lane  
Molly Lee  
Vicki Ling  
LaToya Littles  
Jeremy Luther  
Michael Massard  
Grace Maunder  
Matthew Mcfall  
Joseph McGuire  
Lisa McLaughlin  
Tyren Mcrae  
Morgen Miller  
Kevin Milo  
Alicia Moreno  
Jamie Moreno  
Karen Mueller  
Keegan Mueller  
Melissa Mulcahey  
Annette Mullins  
Nickolas Natalie  
Ian Northrup  
Joseph Olsian  
Victoria Orendorff  
Shaun Palmer  
Arianna Pappa  
Nicole Paul  
Joshua Payzant  
Stephanie Pease  
Mackenzie Perry  
Jeffrey Pizarro  
Christopher Poston  
Lakeisha Presha  
Sandra Price  
Brad Ptak  
Colin Ramage  
Marielys Ramos

Jesse Rancier  
Eric Redhead  
Blair Reed  
Patrick Roberts  
Joshua Rogers  
Thomas Ruud  
Brandon Sandford  
Joshua Savage  
Michaela Scott-Jones  
Kaila Sheely  
Ashley Skinner  
Brendon Slater  
Brandon Smith  
Ema Smith  
Neil Smith  
JoAnn Snow  
Garoldine Spink  
Isac Stagaman  
Cody Stewart  
Anna Stinebrickner  
Sean Stott  
Matthew Sturbin  
Rebecca Suozzi  
Richard Taylordoty  
Kristopher Teeter  
Nikese Terrell  
Jamie Thiele  
Jennifer Trenholm  
Cameron True  
Jonathan Walker  
Christopher Warren  
Joshua Weaver  
Mackayla Wesneski  
Mckinley West  
Kasandra Wilbur  
Destin Williams  
Lauren Woods  
Wendy Woods  
Brian Young

# HAPPY BIRTHDAY!

# June Anniversaries

Below are employees who've completed another full year at Sonbyrne Sales.

## 1 YEAR

Karen Allen  
Paul Athey  
Donna Bandera  
Shawniqua Barber  
Jennifer Beebe  
Cranney  
Isaac Beebe  
Daniel Bushnell  
Layla Butchko  
Asia Campbell  
Dylan Carver  
Isaiah Clarke  
Annmarie Dorsagno  
GJames Garafalo  
Gerald Gault  
Morgan Gilchrist  
Chester Hallock  
Patrick Hayes  
Danajah Hester  
Kyie Howell  
David Johnson  
Heather Kolb  
Mason Kozubal  
Treybien LaRock  
Tiffany Lemon  
Vicki Ling  
Cody Major  
Audri Maynard  
Matthew Michel

Kevin Milo  
Moriah Mitchell  
Skylar Mosher  
Rafiel Perez  
Kristopher Reeves  
Amelia Shanahan  
Kimberly Sprague  
Hannah Turk  
Mary Volles  
Dominick Walker  
Destiny Warner  
Katie Warner  
Mckinley West  
Jared Witt  
Lauren Wood

## 2 YEARS

Hugh Butler  
Keegan Corbett-Bean  
Phillip Donovan  
Sarah Dufrane  
Nicholas Gazzilli  
Shawna Holmes  
Brianna Kingsley  
Corey Lane  
Jenna Maloney  
Kiana Mouzon  
Seth Oaks  
Skyler Parrow-Strong  
Bridgette Pellicano  
Ashton Pickering

Alexes Provorse  
Angela Schuh  
Corey Steger

## 3 YEARS

Jaden Brown  
Sandra Chapin  
Johnny Glenn  
Steven Jones  
Dimitri McGuinness  
Charles Munyan  
Jessica Patriak  
John Pexton  
Gage Phillips  
MaKenna Rech  
Mary Simmons  
Tiffany Skinner  
Tabetha Welch

## 4 YEARS

Jason Beard  
Alexander Herington  
Kayla Oliver  
Marissa Phillips  
Matthew Short  
Nathan Von Hausen

## 5 YEARS

Chelsea Bell  
Raegan Bement  
Marty Spink

## 6 YEARS

Chad Doughty

## 7 YEARS

Brooke Syrell

## 8 YEARS

Michael Hamlin  
Christopher Tarbox

## 11 YEARS

Patrick Roberts

## 12 YEARS

Hope Downey

## 17 YEARS

Pamela Smith

## 19 YEARS

Constance Monette

**CONGRATS AND THANK YOU FOR ALL OF YOUR HARD WORK!**